



www.icw.io

AI-EMPOWERED PRODUCT COMPLIANCE & SUPPLIER QUALITY MANAGEMENT SOLUTION

International Compliance Workshop Limited

United States | United Kingdom | The Netherlands | Singapore | Hong Kong | China | Vietnam

OUR VISION

To be the global leading compliance
supply chain platform enabled by
Testing, Inspection & Certification (TIC)

WHO ARE WE?

- About ICW
- Why Choose QMAS?
- ICW Core Values

OUR SOLUTIONS

- About QMAS – Quality Management Analytics System
- How does QMAS relate to your supply chain compliance management?

QMAS INTRODUCTION

1. AI-Empowered Product Compliance & Supplier Quality Management Solution
2. AI-Powered Risk Assessment Tool
3. CPSC eFiling Solution
4. The EU Digital Product Passport Solution
5. Supplier Onboarding & Assessment Module
6. Product Compliance Module
7. Testing, Inspection & Factory Audit Process Management Module
8. QC inspection module
9. QA Protocol Management Module
10. Merchandise Compliance Check Module
11. Compliance Risk Analytics Module
12. Compliance and Regulatory Consultation
13. Cloud Document Storage, API Integration Capability
14. Branded Portal, Independent Monitoring System

WHAT DO OUR CUSTOMERS SAY

- Our successful cases
- Benefits
- What do our customers say?

CONTACT US

- Our Contact

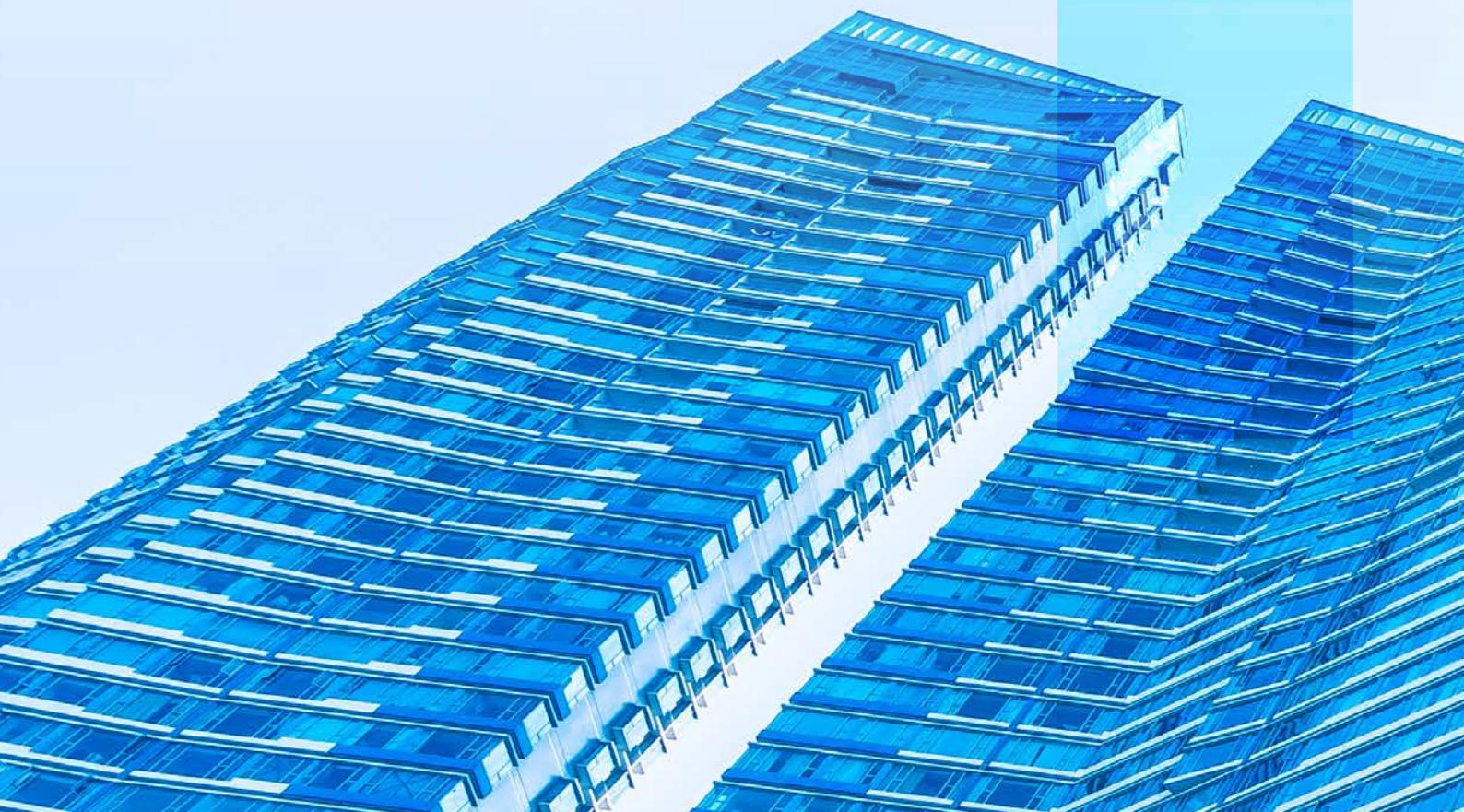
ABOUT ICW



ICW is a compliance supply chain platform enabled by testing, inspection & certification (TIC).



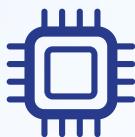
We connect global retailers and e-commerce businesses with vendors, sellers, and TIC providers to collaborate on quality and compliance processes. We utilize technology and AI to help product safety advocates automate compliance process, digitize reports, create conformity certificate, generate analytic score card and reduce prohibitive spending in supplier audit/ product testing.



Why Choose QMAS?



Comprehensive Compliance Management: Our platform offers end-to-end solutions, from supplier onboarding to compliance risk analytics, ensuring you stay ahead of regulatory demands.



AI-Driven Insights: Harness the power of artificial intelligence to automate risk assessments, digitize compliance documentation, and generate actionable insights that mitigate risks before they escalate.



Global Reach: With operations in the U.S., U.K., The Netherlands, Singapore, Hong Kong, China, and Vietnam, ICW connects retailers and manufacturers with a vast network of TIC providers, ensuring compliance on an international scale.

ICW was founded in 2016 by supply chain and compliance experts, TIC specialists, and big data engineers. Since then, ICW has grown to over 60 employees across Hong Kong, Singapore, the United States, the United Kingdom, The Netherlands, China, and Vietnam.

Proven Success

Join over 3,500 international customers, including top brands and retailers, who have transformed their compliance processes with QMAS. Our clients report up to 40% reduction in testing costs and a 50% boost in productivity.

ICW CORE VALUES

Customer Centric

We put customers first and look for long-term partnerships. We focus on solving customer's pain points.



Professionalism

We are specialists in our domain industries comprising compliance, quality and technology. We are engaged in our service pledges and commitments. Attitude defines our success.

Innovation

We dare to try. We transform smart ideas into practices benefiting our customers and industry.





Effectiveness

We are committed to using our time wisely and delivering quality results by doing the right thing in the right way at the right time.



Collaboration

We share a common goal and run together to achieve greater team success.

About QMAS

Quality Management Analytics System

QMAS is ICW's proprietary compliance management platform which provides extensive support for global compliance governance. The platform provides end-to-end compliance software tool and regulatory compliance consultation, including:

AI-EMPOWERED PRODUCT COMPLIANCE & SUPPLIER QUALITY MANAGEMENT SOLUTION

AI compliance tool for generating regulatory requirements, transforming reports & certificates into usable data and generating compliance certificates.

AI-POWERED RISK ASSESSMENT TOOL

Designed to help manufacturers, retailers, and safety professionals identify, evaluate, and mitigate risks with unmatched precision and speed.

CPSC EFILING SOLUTION

Simplify your CPSC eFiling product safety data transferring process with ICW's API integration solution.

THE EU DIGITAL PRODUCT PASSPORT SOLUTION

Provide a platform enabling product owners and manufacturers to develop a comprehensive product profile (DPP) that includes all necessary data elements for compliance with EU regulations

SUPPLIER ONBOARDING & ASSESSMENT MODULE

Supplier information management, questionnaire assessment & 3rd party factory audit service.

PRODUCT COMPLIANCE MODULE

Product compliance management & 3rd party product testing service.

TESTING, INSPECTION & FACTORY AUDIT PROCESS MANAGEMENT MODULE

Online compliance services from global laboratories & compliance process management.

QC INSPECTION MODULE

3rd party inspection service & in-house inspection mobile app.

QA PROTOCOL MANAGEMENT MODULE

Regulatory requirements of over 10,000 product categories for the US, EU, Canada & Australia markets.

MERCHANDISE COMPLIANCE CHECK MODULE

Product safety check for brands to ensure products comply with related safety regulations.

COMPLIANCE RISK ANALYTICS MODULE

Scorecard & analytic report for supplier's performance, product quality, defects and problematic highlights.

COMPLIANCE AND REGULATORY CONSULTATION

Regulatory compliance consultation for corrective actions.

CLOUD DOCUMENT STORAGE, API INTEGRATION CAPABILITY

Cloud-based storage for all your compliance certificates, testing reports & technical files. With API endpoints that allow integration with PLM, PO and logistic system.

BRANDED PORTAL, INDEPENDENT MONITORING SYSTEM

Portal appearance and functionality can be customized to match your brand's needs.

We deliver trust-worthy solutions to empower compliance management efficiency, reduce compliance cost spending, mitigate business risks and eliminate losses.

SaaS PRODUCT OVERVIEW

SaaS Standard



Quality Management Analytics System

Supplier
Compliance

Product
Compliance

Risk
Management

Requirement
Database

Product Testing /
QC Inspection /
Factory Audit Services

Quality
Analytics

- Digitize compliance management process
- Build a collaborative environment for business and its partners
- Provide business analytics and insight
- Support CSR & Sustainability scoring feature for risk management
- Integrated 3rd party Testing & Certification marketplace



Consumer Product Safety Review Platform

Product Safety
Review Service

Requirement
Database

Conformity Certificate
Generation by AI

Audit Report
Digitization by AI

- Use Artificial Intelligence to capture report data
- Smart check of report conformity against test requirements
- Auto-generate conformity certificate for Customs clearance



Customer Group

SMBs, Brands, e-Commerce Merchants
Suppliers & Factories
Labs and Product Safety Consultants

SaaS Enterprise (Customization)



Artificial Intelligence



Business Intelligence



Proprietary Compliance Databases



Compliance Management



Risk Management

Supplier Compliance	Product Compliance	PO Management
Risk Management	Business Intelligence	Tailor-make Features / Workflows
EDI / API System Integration	Requirement Database	Conformity Certification Generation

• Digitize compliance management process

• Build a collaborative environment for business and its partners

• Tailor-make features and workflow based on ICW compliance domain expertise & knowledge and client's needs

• Integrate ICW SaaS platform with client's ERP and/or 3rd party labs system

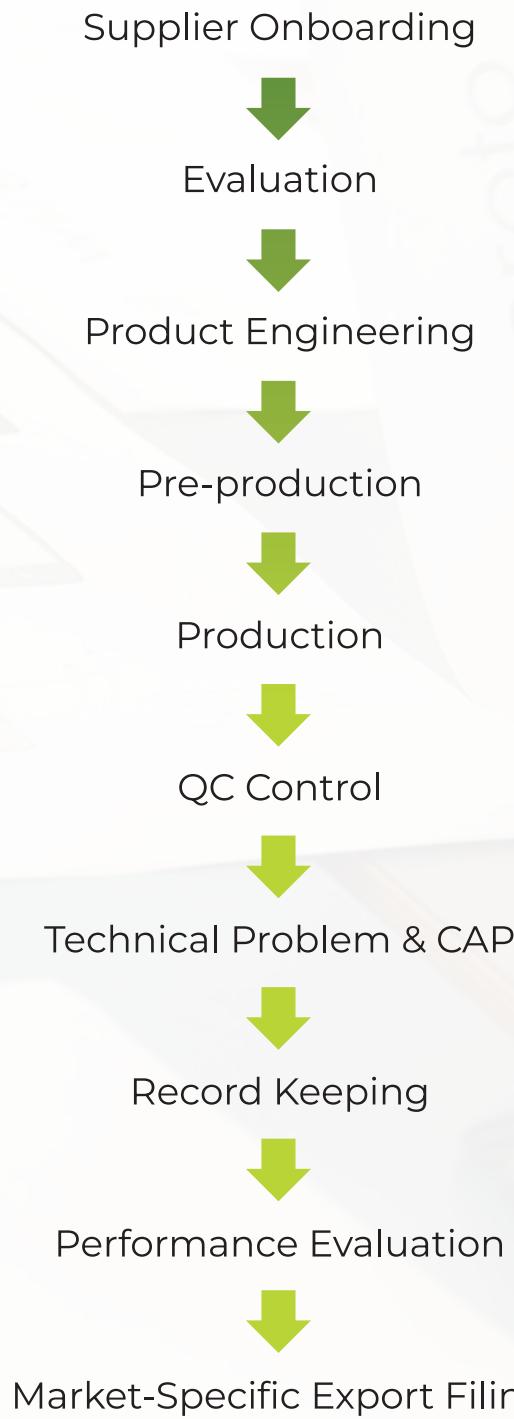


Customer Group

Retailers, Their Suppliers, Labs
E-commerce Marketplace & Their Merchants

HOW DOES QMAS RELATE TO YOUR SUPPLY CHAIN COMPLIANCE MANAGEMENT?

Your Supply Chain Process



QMAS Solutions

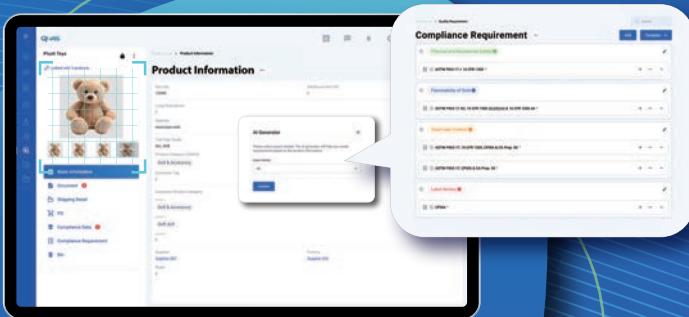




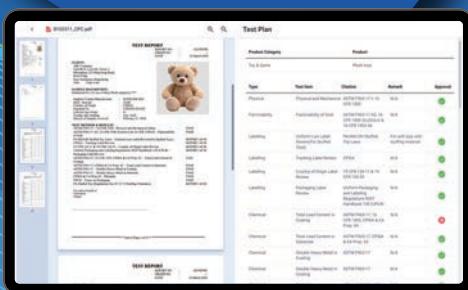
TICMATE

AI-EMPOWERED COMPLIANCE & SUPPLIER QUALITY MANAGEMENT SOLUTION

AI compliance tool for generating regulatory requirements, transforming reports & certificates into usable data and generating compliance certificates.



AI REGULATORY REQUIREMENTS GENERATION
Obtain all product testing requirements with AI image recognition technology

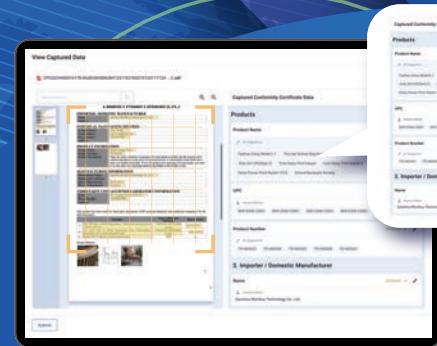


AI REPORT DIGITIZATION
Digitize your product testing reports with the AI data extraction feature



AI LABELING COMPARISON

Ensure the text on the product packaging matches the artwork design



AI INTELLIGENT ASSESSMENT

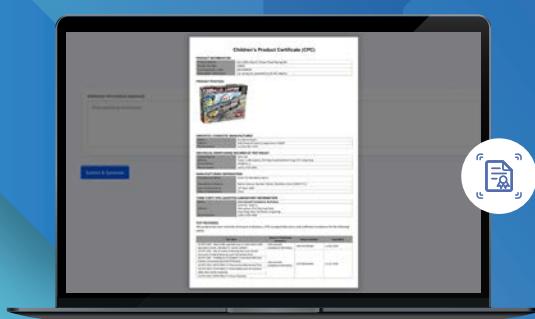
Identify missing product testing requirements in test reports

Country	Test Item	Criteria	Remark	Comply
US	Physical and mechanical safety	ASTM F963-17 & 16 CFR 1500		Green
US	Flammability of solid	ASTM F963-17 & 16 CFR 1500.44		Green
US	Requirements for electrically operated toys	16 CFR 1500		Green
US	EMI test for digital device	FCC part 15 subpart B		Green
US	Energy efficiency test	DOD		Green
US	Tracking label review	CPSC		Green
US	Country of origin label review	USCPSC 151.11 & 16 CFR 120.33		Green
US	Packaging label review	Unique Packages and Labeling Regulations (NIST Handbook 130)		Green
US	Total lead content in coating	ASTM F963-17, 16 CFR 1500 & CPSC		Green
US	Total lead content in substrate	ASTM F963-17		Green
US	Soluble heavy metal (ME) in coating	ASTM F963-17		Green
US	Soluble heavy metal (ME) in substrate	CPSC		Green
Philippines (PT)	Philippines (PT)	Philippines (PT)		Green
US	California Prop 65 - Phil	California Proposition 65		Green
US	California Prop 65 - Total lead content	California Proposition 65		Green
US	Heavy metal in packaging	TPCP		Green



AI CONFORMITY CERTIFICATE GENERATION

Get your General Product Certificate and Children's Product Certificate in a few clicks



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Ensure Safety, Minimize Risk, and Stay Compliant with Cutting-Edge AI Technology

Who Can Benefit?

- Product Designers & Engineers** – Build safety into products from the start.
- Quality & Compliance Teams** – Streamline risk assessments and documentation.
- Retailers & Sourcing Professionals** – Evaluate supplier products for hidden risks.
- Regulatory & Legal Advisors** – Ensure compliance with evolving global standards.

How It Works



Upload product details
(design, materials, intended use).



AI analyzes risks using ICW's vast safety databases.



Receive a comprehensive risk report with actionable insights.

Stay Ahead of Risks—Before They Impact Your Business

Don't leave product safety to chance. **Request a demo today** and see how our AI-powered tool can transform your risk assessment process.

In today's fast-paced market, ensuring product safety is more critical—and complex—than ever. Introducing our **AI-Powered Product Safety Risk Assessment Tool**, designed to help manufacturers, retailers, and safety professionals identify, evaluate, and mitigate risks with unmatched precision and speed.

Why Choose Our AI Risk Assessment Tool?

- Powered by ICW's Proprietary Big Data** – Leverage over **30 years of industrial data**, including:

- Injury & Fatality Database**
- Global Recall Database**
- Likelihood Assessments** (Exposure, Attractiveness, Foreseeable Use, Accessibility, Caregiver Vigilance)
- Hazard Assessments** (Anoxia, Strangulation, Entrapment, and more)

- Aligned with Global Standards** – Results are fully compliant with GPSR (General Product Safety Regulation) and EU Decision 2019/417, ensuring regulatory adherence.

- AI-Driven Efficiency** – Automate risk level determination, Instant output, reduce manual assessment time, and make data-driven decisions with confidence.

- Proactive Risk Mitigation** – Identify potential hazards before they become costly recalls or safety incidents.



CPSC EFILING SOLUTION

Simplify your CPSC eFiling product safety data transferring process with ICW's API integration solution. This service enables manufacturers, importers and retailers to efficiently submit required data, ensuring compliance with U.S. CPSC regulations.



Quickly integrate the eFiling API into your existing systems



Bulk Import product safety data

Product List > CPSC eFiling

CPSC eFiling

Please Set the API Key & Secret Key for sync all data to CPSC System in Company Profile

Submitted Date Updated By Collection ID Certifier ID Product ID Product Name Version ID Manufacturer Last Report Citations & Test Date Exclusion

11 Jul 2025 12:45 qmas@icw.io Travel UserA W12344545 Mel Armchair Wood Brass Beige Velvet Pearl Cotton Linen Boucle Fabric V001 Factory 1 20 Jul 2024 Citations Exclusion

Basic Information Shipping Detail Document Compliance Data Requirement

Submit eFiling

Submit data completed

Quick Select eFiling Information

Product: Mel Armchair Wood Brass Beige Velvet Pearl Cotton Linen Boucle Fabric

Select 1 Supplier or Factory for eFiling Manufacture Information

Supplier: Supplier A

Factory: Factory A

Select Test Data

Test Method	Test Standard	Class	Report ID	Issue Party	Expiry Date	Result
US-IPSO	ASTM F163-17 Paint and Similar Surface Coating Materials	00000	00000	IA-10	23 May 2024	Pass
US-EPWO	ASTM F163-17 Paint and Similar Surface Coating Materials	00000	00000	IA-10	23 May 2024	Pass

Confirm Skip To Fill In Detail

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THE EU DIGITAL PRODUCT PASSPORT SOLUTION

Provide a platform enabling product owners and manufacturers to develop a comprehensive product profile (DPP) that includes all necessary data elements for compliance with EU regulations.

Product Profile Creation

Unique Product Identifier QR Code Generation

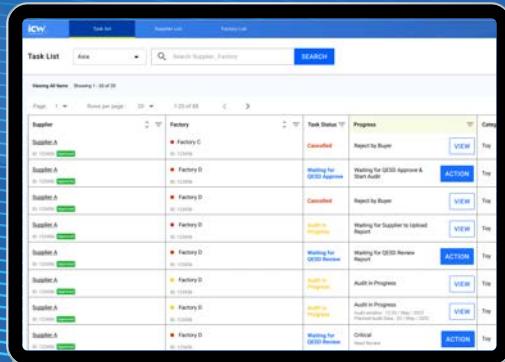
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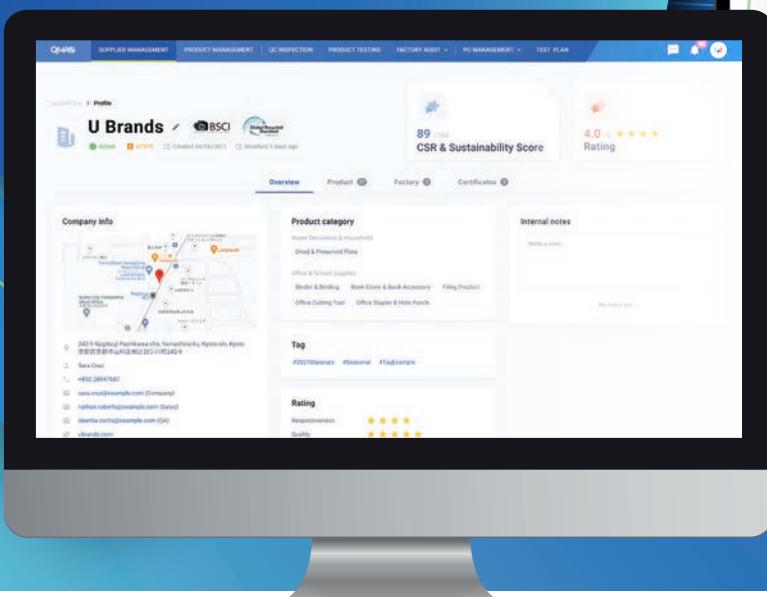
SUPPLIER ONBOARDING & ASSESSMENT MODULE

Supplier information management, questionnaire assessment & 3rd party factory audit service.



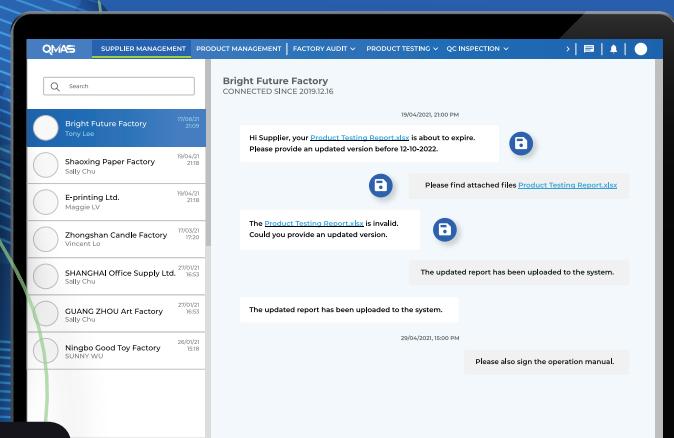
SUPPLIER COMMUNICATION
Chat with suppliers online

SUPPLIER INFORMATION MANAGEMENT
Build comprehensive supplier & factory profiles



SUPPLIER QUALITY ASSESSMENT

Select sustainable supplier with risk assessment questionnaires.



FACTORY AUDIT SERVICE
Book factory audit services online & receive report digitally

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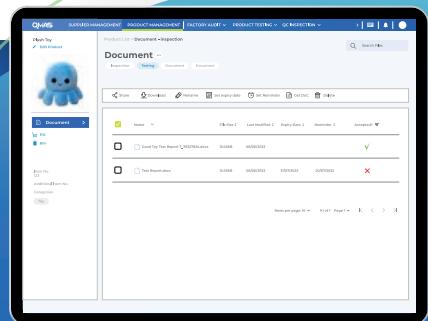
PRODUCT COMPLIANCE MODULE

Product information management & 3rd party product testing service.



PRODUCT INFORMATION MANAGEMENT

Store & manage all compliance document in cloud



PRODUCT COMPLIANCE CERTIFICATE

Generate conformity certificate (QCC/CPC/DOC) online



EXPIRY ALERTS

Receive in-time reminders on document expiration



PRODUCT TESTING SERVICE

Book product testing services & receive test reports online

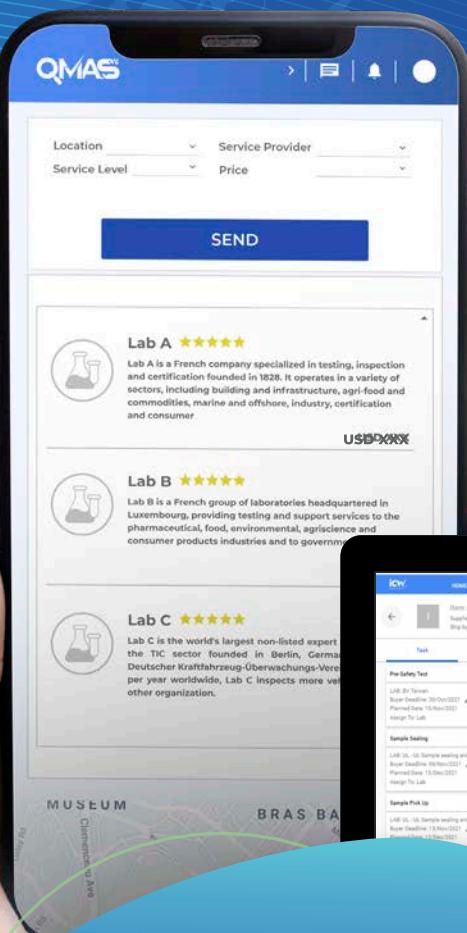
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TESTING, INSPECTION & FACTORY AUDIT PROCESS MANAGEMENT MODULE

Online compliance services from global laboratories & compliance process management.



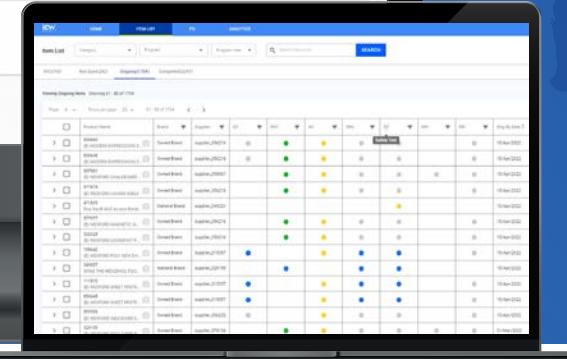
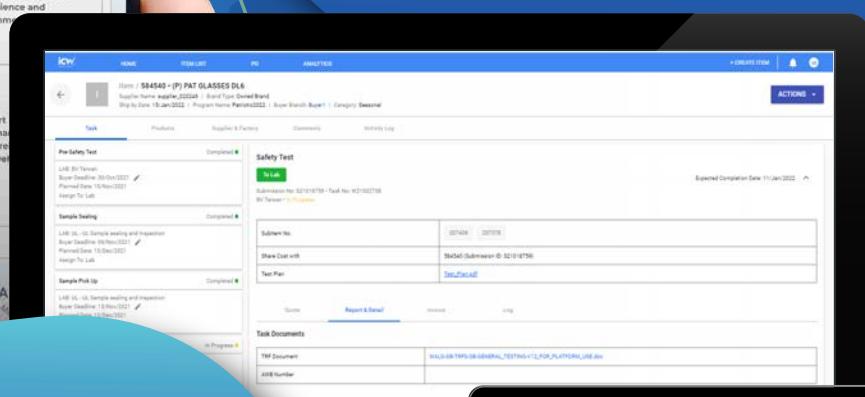
ONLINE QUOTATION

Request quotations from global laboratories



PRICE COMPARISON

Receive multiple quotations & book with the best option



COMPLIANCE PROCESS MANAGEMENT

Monitor compliance progress & receive job results online

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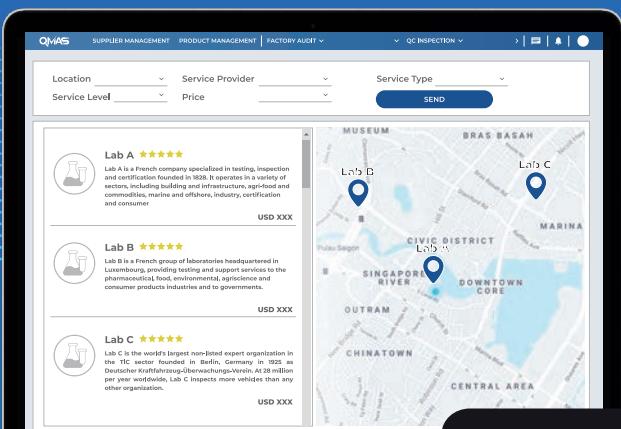
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QC INSPECTION MODULE

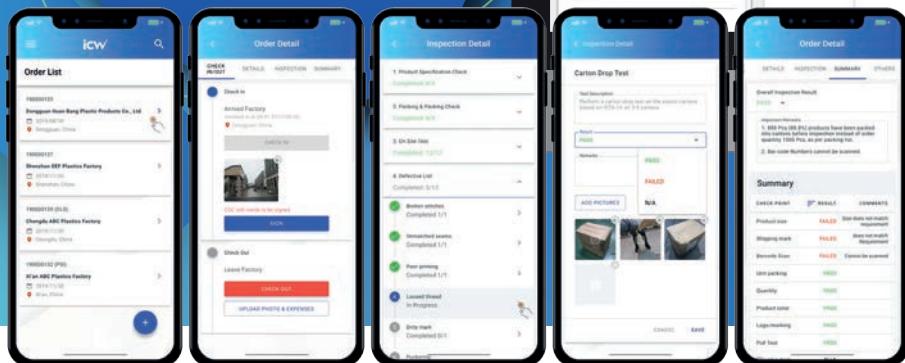
3rd party inspection service & in-house inspection mobile app.

INSPECTION SERVICE
Request quotations
from global laboratories



ANALYTICS
Receive reports on
inspection task's
performance

THE MOBILE APP
Get real-time
reporting from
in-house inspector



INSPECTION MANAGEMENT
1 System for both
3rd party & in-house
inspection
management

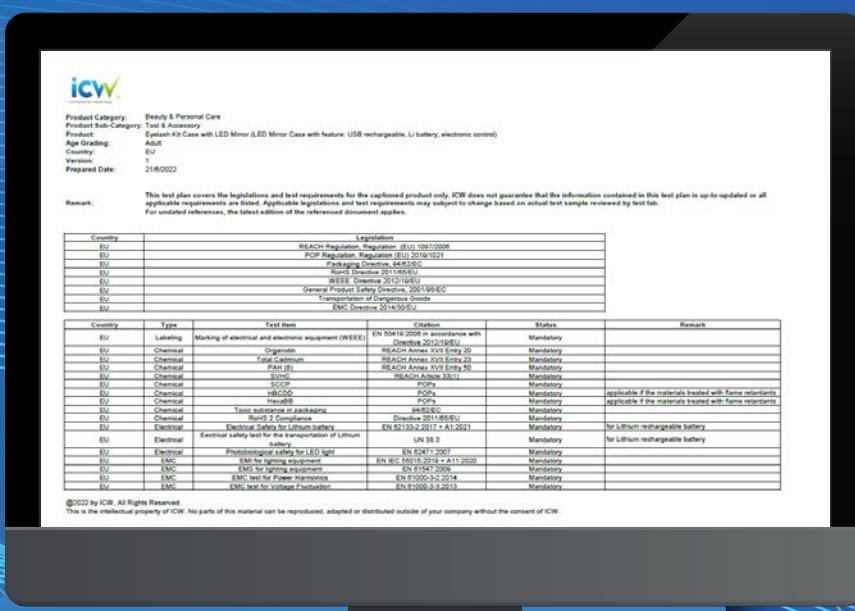
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QA PROTOCOL MANAGEMENT MODULE

Regulatory requirements of over 10,000 product categories for the US, EU, Canada & Australia markets.



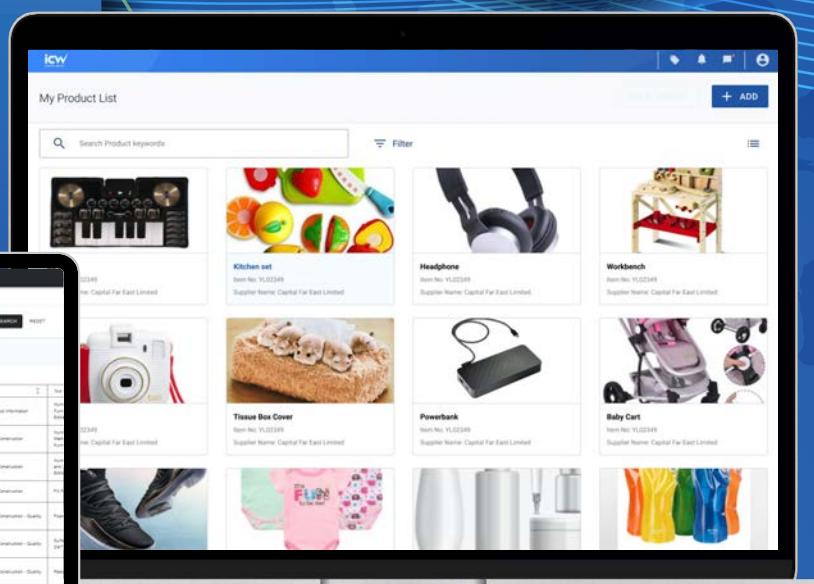
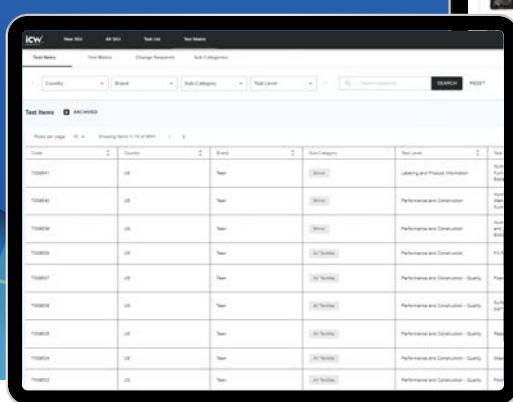
THE DATABASE

Search up-to-date regulatory requirements for your products



THE DATABASE

Request test plan tailored to your product & export market



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MERCHANDISE COMPLIANCE CHECK MODULE

Product safety check for brands to ensure products comply with related safety regulations.



COMPLIANCE CHECK

Upload your product details for review



COMPLIANCE CHECK DOC

Generate certificate of conformity covers US
GCC/CPC & EU DOC



COMPLIANCE CHECK

Process smart check on applicable market-entry requirements

Overview

- Waiting for Review: 1000
- Completed: 25,004
- Rejected: 123
- Expiring Soon/Expired: 1,234

Compliance Management Statistics

Total Products: 14,243	Document Re-upload Rate (Last Week): 1,002	No. of Registered Merchants (Last Week): 20,120	New Recalls (Last Week): 10
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All products

Product name	Merchant	Category	Sub-category	Status	ECB	Expiry Date	View
Red Ceiling Lights	Light Co. & Ltd	Lights & Lighting	Ceiling Lights	Waiting for Review	19-5-2022	28-03-2023	View
Crystal Ball Light Fixture	Hatchphone	Lights & Lighting	Ceiling Lights	Pending E-Sign	19-5-2022	28-03-2023	View
Solar powered light	GrifResearch	Lights & Lighting	Outdoor Lighting	Conformity Certificate Expired	19-5-2022	28-03-2023	View
Square emergency LED lamp	LeopardTime	Lights & Lighting	Commercial Lighting	Completed	19-5-2022	28-03-2023	View

EU Declaration of Conformity (DoC)

We

Company name:	Company Name Company Name
Address:	Company Name Company Name
Phone number:	+852 91239123

declare that the DoC is issued under our sole responsibility and belongs to the following product:

Product name:	Demo 1004 Plush Pokemon
Model number: [product number]:	61004
Batch number:	800001

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COMPLIANCE RISK ANALYTICS MODULE

Scorecard & analytic reports for supplier's performance, product quality, defects and problematic highlights.



ANALYTICS

An overview of your suppliers & compliance projects' performance



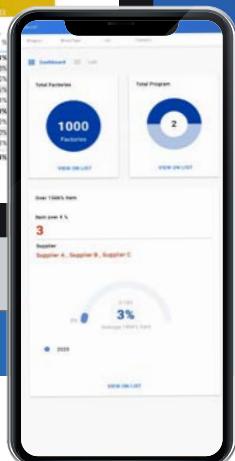
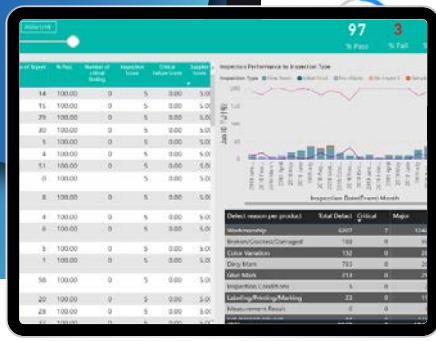
ANALYTICS

Visualization of your compliance workflow & results



QUALITY

Reports of your product quality, defects and problematic issues



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COMPLIANCE AND REGULATORY CONSULTATION

Regulatory compliance consultation for corrective actions.



SAMPLE REVIEW

Product sample review with detailed report



COMPLIANCE CONSULTATION

Actionable comments from regulatory specialists

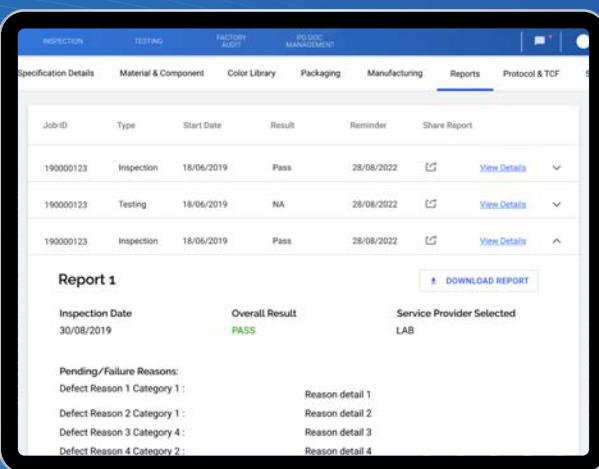
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CLOUD DOCUMENT STORAGE, API INTEGRATION CAPABILITY

Cloud-based storage for all your compliance certificates, testing reports & technical files. With API endpoints that allow integration with PLM, PO and logistic system.



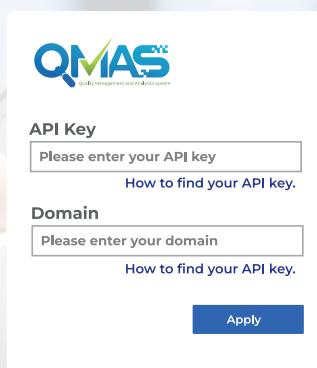
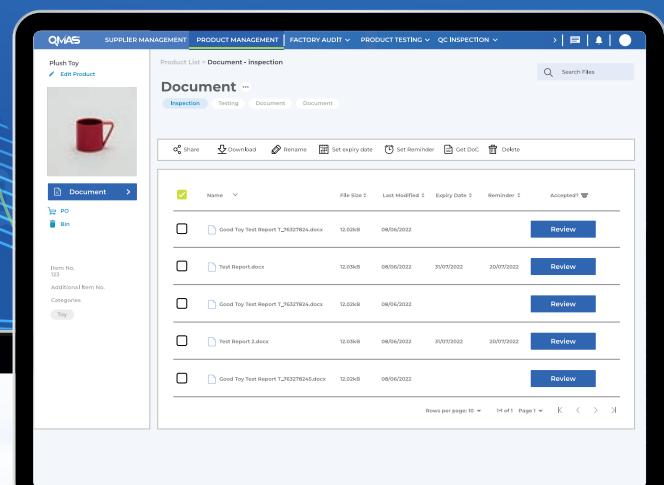
EFFICIENCY

Real-time access, renewal & sharing



CLOUD STORAGE

Back-up all your compliance documents in cloud safely



API INTEGRATION

QMAS integration with your PLM, PO & logistic system

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BRANDED PORTAL, INDEPENDENT MONITORING SYSTEM

Portal appearance and functionality can be customized to match your brand's needs.



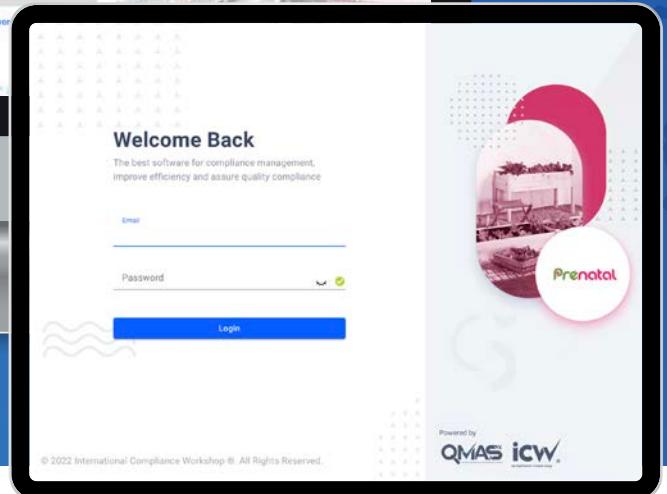
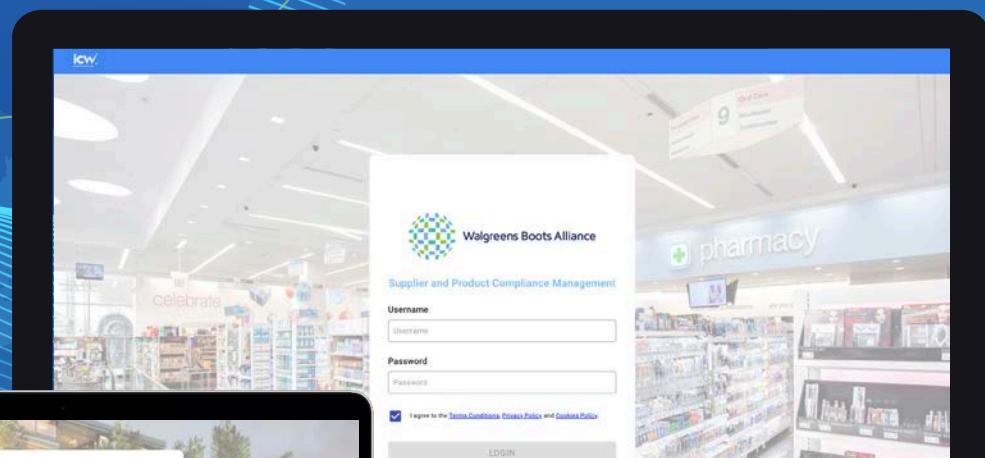
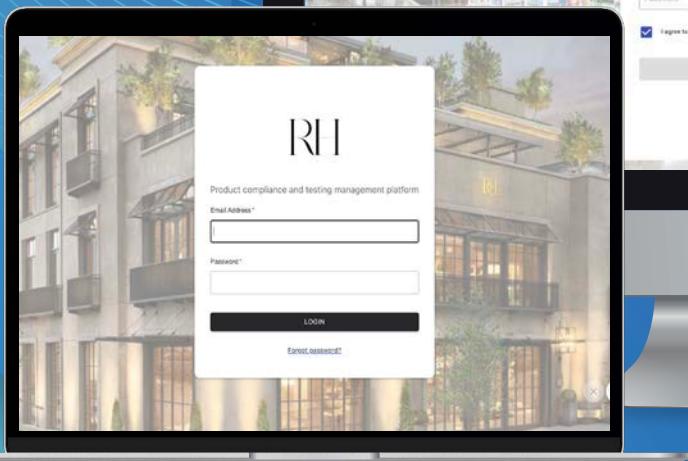
APPEARANCE

Add brand logos, colours & graphics



FUNCTIONALITY

Customize user interface & functionalities



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TRUSTED BY 5 OF THE WORLD'S TOP 20 GLOBAL RETAILERS AND 5,000+ BRANDS MANUFACTURERS

Customer Case Study 1



World's Largest Pharmaceutical & Personal Beauty Chain Retailer

More than 18,500 stores

US\$8M per year spending on product testing across 100,000 SKUs

US\$10M per year spending on 65,000 inspection orders

1200 supplier audits per year

How ICW Helped Automate Their Compliance Management

TOTAL: 80,000 REPORTS A YEAR	BEFORE ICW	icw®
Data Mining tool and method	Excel sheet, Manual	Database, Automated
Time spent in digitize reports (min)	800,000	0
Compliance, sustainability and quality data storage	Fragmentary in different team	Consolidated
Compliance spending (3rd party testing & audit) (US\$)	8M	6M
Quality manpower	12	6
Report punctuality	37%	72%
Delay in release shipment due to late report	Same	Reduced
Final compliance check worktime (days)	6	2
Performance score card	Manual, with time lag	Automated, instant

Customer Case Study 2



Global Top 20 Toy Distributor & Largest Board Game Brand Manufacturer

Family-owned company looking to strengthen their local QA/QC department

US\$1.5M per year spending on product testing

US\$1M per year spending on 4,000 inspection orders

How ICW System Has Helped Their Business Grow

COMPLIANCE PROCEDURE	BEFORE ICW	icw®
How to request testing & inspection quotations?	Email & phone call	Online
How to identify market-entry standards?	Research & email enquiry	Generate from ICW database
How to manage compliance documentations?	Internal sharedrive, document form	In Cloud, digitize
How to keep track of compliance project?	Excel spreadsheet	Online dashboard
How to measure overall compliance performance and spending?	Manual tool	Built-in analytics tool
How long to receive technical support in compliance?	3-4 days	Within 24 hours

RESULTS



Reduce testing costs -40%



Enhance Productivity +50%



Time to receive support <24 hours

BENEFITS



Streamline workflow process



Enhance transparency with suppliers



Reduce shipment delay costing

Timely tracking system for each progress

Oversight of workflow between suppliers and 3rd party laboratories, providing timely tracking and traceability.

Enhance transparency throughout the entire supply chain

Visibility to each dynamic across supply chain, protecting company's branding and reputation.

Powerful data analytic tools

Manage and analyse all certificates/ data from different parties and their performance on ONE platform.



Strengthen collaborative bonding and networking

Strengthen and establish partnerships with vendors, buyers and worldwide TIC companies.

Expedite sales into existing and new markets



Manage suppliers and supplier data



Save cost, time & manpower



Minimize financial loss



Avoid trouble with authorities



Minimize compliance risks



WHAT DO OUR CUSTOMERS SAY

Goliath Games BV Top 20 Global Toy Distributor

“ ICW makes our business more successful than ever. ICW offers various solution from sourcing, quality and business enabling which tremendously improve our profitability. This is why we have been working together for 5 years with complete satisfaction.”



Keem Ip
Senior Manager, QA & QC



Hoffmaster Group, Inc. Leading Disposable Tableware Manufacturer

“ As always, thank you for being such a partner with us, You have truly helped us streamline our process and it has made our job much easier.”



Stephanie Raeke
Sr. Corporate Compliance Manager

hoffmaster GROUP, Inc.

Anko Global Capability Center for Kmart Group Australia

“ ICW saves us a lot of time when we are shorthanded to handle the testing procedure... ICW saves us time communicating with factories and labs and obtaining compliance knowledge.”



Lanna Niu
Compliance officer

anko

WHAT DO OUR CUSTOMERS SAY

Lashify

Award-winning DIY Lash Extensions Brand

“ ICW has been an excellent partner in helping us get multiple quotations from major test laboratories. ICW's service helped us save a lot of time so that we could focus on other aspects of product development.”



Eileen Ruan
Sourcing and Procurement Manager



Prénatal Retail Group

The Largest Toys & Infant Product Retailer in Italy

“ The platform is well structured and certainly can make the compliance work much more efficient.”



Claudio Riccardi
Product Safety & Quality Assurance Manager



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At **International Compliance Workshop Limited (ICW)**, we redefine compliance management for businesses across the globe. Our vision is to lead the market with our state-of-the-art **Quality Management Analytics System (QMAS)** - an AI-driven platform that empowers organizations to streamline their compliance processes, enhance product safety, and optimize supplier quality.

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